



## Marija Kostov

**Work permit:** Slovenian

**Date of birth:** 07/01/1992

## CONTACT

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## ABOUT MYSELF

I possess excellent interpersonal communication skills and a strong passion for collaborative teamwork, contributing to the achievement of shared goals. Reliable, hardworking, and adaptable, I thrive in team environments and I am skilled at navigating diverse personalities, cultures, and backgrounds. Quick to learn and responsive in crisis situations, I excel at adapting to new challenges and driving success in dynamic environments.

## WORK EXPERIENCE

### Blocks SAS Maribor, Slovenia

#### Data Labeler and Data Scientist Quality Assurance

01/12/2022 – 18/12/2024

- Ensured accuracy and reliability of machine learning models through testing, validation, and audits.
- Identified, tracked, and resolved data quality issues to maintain high standards.
- Developed and implemented automated testing frameworks to streamline quality assurance.
- Ensured compliance with regulatory standards and best practices in data quality and ML deployment.
- Created and maintained labelling guidelines, workflows, and dataset documentation.
- Reviewed and refined labelled datasets to minimise errors and ensure high-quality outputs.
- Managed high-volume data labelling while meeting accuracy and deadline requirements.
- Trained ML models using annotated data, optimising for performance metrics.
- Reported and resolved bugs and defects using JIRA, collaborating with cross-functional teams.
- Performed manual testing in TestRail for regression testing, ensuring stability and reliability across updates.
- Used Postman to test APIs, ensuring data integrity and seamless communication.
- Worked closely with data engineers, software developers, and data scientists to uphold quality standards.
- Managed human reviewers for efficient workflow and high-quality annotations.

### Blocks SAS Maribor, Slovenia

#### Human Reviewer

27/10/2021 – 30/09/2022

- Monitored student online activity to detect and flag harmful content related to self-harm, cyber-bullying, threats, and sexual language in compliance with safety policies.
- Sent real-time alerts to designated school personnel when inappropriate or dangerous content was detected, enabling timely intervention.
- Reviewed and classified content to support AI-driven filtering systems, improving accuracy in detecting harmful online behaviour.
- Ensured a safe learning environment by identifying risks and escalating critical cases.
- Maintained confidentiality and adhered to data protection regulations.
- Collaborated with teams to improve moderation and response strategies.

### Taskforce Bitola, North Macedonia

## Medical Coding Quality Control Specialist

03/2021 – 09/2022

- Reviewing medical records and codes assigned by the coder, then provide feedback and corrections as needed
- Performing daily quality assurance audits for production
- Creating audit tools and strategies to improve the audit process
- Monitoring and leading staff quality and productivity goals. Educating the coders when quality and productivity are not being met and assist the coders with rapid performance improvement on quality and productivity goals.
- Providing daily and monthly reports to the manager on coders' quality and productivity.
- Ensuring the accuracy and reliability of the data and analyses
- Staying up to date with new medical coding guidelines by attending medical coding webinars

**Taskforce** Bitola, North Macedonia

## Medical coding team leader

10/2019 – 03/2021

- Providing quality reviews and analysis of a wide range of patient medical records and ensuring accuracy of coding and maintain records in accordance with accepted medical and legal standards
- Assist in planning and coordinating research projects, including managing timelines and resources
- Track project progress and report on milestones
- Organising and conducting weekly team meetings, topics of discussion, and progress toward the goal
- Overseeing the daily activities of the team
- Providing daily feedback on performance to the client
- Managing staff sickness levels and organising any necessary covers
- Coaching members on achieving goals and developing necessary skills for better results
- Creating a healthy and motivating work environment and atmosphere

**Taskforce** Bitola, North Macedonia

## CPC - Certified Professional Coder

10/2017 – 10/2019

- Coding and/or reviewing principal diagnosis, co-morbidities, complications, therapeutic and diagnostic procedures, supplies, materials, injections, and drugs using ICD-10, CPT, HCPCS, and other required classification systems.
- Examining medical records to ensure all documents contained authorised signatures, proper patient identification, and sufficient documentation to support diagnoses and treatments.
- Verifying and coding of the diagnosis, evaluation and management, procedures, or other codes required for the completeness and accuracy of the record
- Attending coding webinars

**ZEGIN Pharmacy** Skopje, North Macedonia

## Pharmaceutical technician

10/11/2016 – 01/03/2017

- Managing pharmaceutical information systems for processing, updating, and verifying prescriptions, ensuring a smooth and compliant workflow in the pharmacy.
- Providing additional patient-oriented pharmaceutical services to improve health outcomes, prevention, and customer satisfaction.
- Preparing and dispensing medications according to medical prescriptions, strictly following regulations to ensure the safety and quality of pharmaceutical care.
- Providing telephone and in-person counselings to patients on the proper, safe, and effective use of medications and potential interactions, with the goal of improving their health and therapeutic outcomes.

## EDUCATION AND TRAINING

**06/11/2017 – 12/03/2018** Bitola, North Macedonia

## Certified Professional Medical Coder Taskforce

**Address** 7000, Bitola, North Macedonia

**01/09/2010 – CURRENT** Stip, North Macedonia

## Master of Pharmacy Faculty of Pharmacy

**Address** 2000, Stip, North Macedonia

**01/09/2005 – 01/06/2010** Bitola, North Macedonia

**Pharmacy Technician** Medical high school OSMU “D-r Jovan Kalauzi”

**Address** 7000, Bitola, North Macedonia

**Teddy Bear Hospital Certificate** European medical students association – EMSA

**Website** <https://en.emsa.be/teddy-bear-hospital>

## LANGUAGE SKILLS

**MOTHER TONGUE(S):** Macedonian

**Other language(s):**

**Serbian**

**Listening** C2

**Spoken production** C1

**Reading** C2

**Spoken interaction** C1

**Writing** B2

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**English**

**Listening** C2

**Spoken production** C2

**Reading** C2

**Spoken interaction** C2

**Writing** C2

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**Croatian**

**Listening** B1

**Spoken production** B1

**Reading** B1

**Spoken interaction** B1

**Writing** A2

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**Spanish**

**Listening** A1

**Spoken production** A1

**Reading** A1

**Spoken interaction** A1

**Writing** A1

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**Slovenian**

**Listening** C1

**Spoken production** B1

**Reading** B1

**Spoken interaction** B1

**Writing** B1

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*Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user*

## SKILLS

Microsoft Office: Word, Excel, Access, Power Point, Outlook. | G-Suite Google (Google Classroom, Google Meet, Google Docs, Google Forms, etc.) | Atlassian stack (Jira, Confluence, ...) | Test Case Management : Testrail | Quality control | CERNER System | Salesoforce user knowledge | Video Conferencing (Zoom Skype Google Hangout) | Data research | Data Entry

### PERSONAL SKILLS

Decision-making | Good listener and communicator | Quick-learner | Team-work oriented | Motivated | Responsibility | Planning and Scheduling | Customer Relation | Organizational and planning skills | Written and Verbal skills

## HOBBIES AND INTERESTS

### Hobbies and interests

- Enjoy hiking and exploring nature to maintain physical fitness and mental well-being
- Committed to regular workouts, emphasising a healthy and active lifestyle
- Passionate about travelling and experiencing diverse cultures and cuisines
- Passionate about cooking and baking, often experimenting with innovative recipes and techniques to enhance culinary skills
- Enjoy watching movies and TV shows as a favourite pastime